

Nsekets Internet Services

Provided by the Lower St'at'imx Tribal Council

Internet Service Agreement for Residential Customers

Complete this form to sign up for Internet Service. Please read the following pages carefully for important information, pricing, and terms and conditions. All questions may be directed to:

- Email: internet@lstc.ca
- Phone: 604 964 0204

Personal Details

First and Last Name of Account Holder: _____

Phone: _____ Email: _____

Community: [] Sachteen [] Q'aLaTKu7eM [] Lower Skatin [] Upper Skatin

Lot Number / Property Address: _____

Mailing Address: _____

Internet Services

Residential Lite:

Upload/Download Speed: 128k/512k

Monthly Data Limit: 10 GB

**Additional Data: \$2 per 1GB over*

Best for one person; basic use.

Residential:

Upload/Download Speed: 650k/1.5 M

Monthly Data Limit: 35 GB

**Additional Data: \$2 per 1GB over*

Best for multiple devices connected to a wireless router; occasional family use.

Residential Extreme:

Upload/Download Speed: 1 M/2 M

Monthly Data Limit: 50 GB

**Additional Data: \$2 per 1GB over*

Best for multiple devices and dedicated streaming services (ie: Netflix); constant household use.

Voice-over-IP (VOIP) Residential Phone Service

VOIP services permit the customer to make local and long-distance calls over a broadband internet connection. Customers are responsible for purchasing their own telephone. Customers must also acknowledge and agree to the limitations of 911 emergency dialing services, as found in Schedule A.

VOIP services may not be purchased alone; they must be purchased alongside internet services.

Requested Internet Service:

- Residential Lite (\$45 per month)
- Residential (\$65 per month)
- Residential Extreme (\$85 per month)

Voice-over-IP

- Residential (\$20 per month)
- None

Requested Service Start Date: _____

Billing Information

****All services will be billed at the start of each month for service in advance****

Email: Invoices will be sent to you contact email address, listed above.

Mail: Invoices will be mailed to your contact mailing address, listed above.

Payment Information

- Email Interac Transfer to: internet@lstc.ca
- In person at the Lower Stl'atl'imx Tribal Council Office
- Direct deposit (paid at the bank) to Scotiabank Account# 90670 00471 12

Agreement

By signing this agreement, you agree to the Terms and Conditions laid out in Schedule B of Exclusion of Warranties and Limitations of Liability.

All services in the specified agreement will be provided on an ongoing month-to-month basis, in which one full month's notice is required for cancellation. Additionally, you understand that all services will be billed at the start of each month for service in advance.

This Agreement is entered into on (date)_____ between:

The Lower Stl'atl'imx Tribal Council
#5-7327 Industrial Way
Pemberton, BC
V0N 2L0

and

The Subscriber (please print):_____

Signature:_____